



Your Feedback is Important!

We welcome your feedback on our on-line 2004 Social Responsibility Report. Your comments will help us shape the content of future reports.

Optional Information:

Name: _____

Company: _____

Community: _____

You are a: (Please check one)

- | | |
|--|--|
| <input type="checkbox"/> Employee | <input type="checkbox"/> Government representative |
| <input type="checkbox"/> Pensioner | <input type="checkbox"/> Student |
| <input type="checkbox"/> Customer | <input type="checkbox"/> NGO/ENGO |
| <input type="checkbox"/> Shareholder | <input type="checkbox"/> Media representative |
| <input type="checkbox"/> Citizen living in an Inco community | <input type="checkbox"/> Financial Analyst |
| <input type="checkbox"/> Other: | |

Age:

- under 25
 25 to 35
 35 to 50
 50 to 65
 over 65

1) Please rank the areas of the report.

Score 5 = Excellent, 1= Very Poor.

The information in this on-line report was:

| | | | | | |
|----------------------------|---|---|---|---|---|
| Easy to access | 1 | 2 | 3 | 4 | 5 |
| Clearly presented | 1 | 2 | 3 | 4 | 5 |
| Informative | 1 | 2 | 3 | 4 | 5 |
| Open and transparent | 1 | 2 | 3 | 4 | 5 |
| Sufficiently detailed | 1 | 2 | 3 | 4 | 5 |
| Complete and comprehensive | 1 | 2 | 3 | 4 | 5 |



2) Did this report provide you with clear and relevant information about VBNC's performance in key areas?

| | | |
|--|-----|----|
| VBNC's commitment to socially and ethically responsible business conduct | Yes | No |
| VBNC's contribution to community development where it operates | Yes | No |
| VBNC's shortcomings/challenges in the area of social responsibility | Yes | No |
| VBNC's management of human resources at its operations | Yes | No |
| VBNC's health and safety management programs | Yes | No |
| VBNC's business principles and values for ethical conduct | Yes | No |
| VBNC's extensive community giving program | Yes | No |
| VBNC's economic contribution in local communities | Yes | No |

3) Based on what you know about the company, how would you rank VBNC's corporate social responsibility performance?

| | | | | | |
|--|---|---|---|---|---|
| Goes beyond what is legally required to operate | 1 | 2 | 3 | 4 | 5 |
| Makes a positive contribution to the communities where it operates | 1 | 2 | 3 | 4 | 5 |
| Fulfills its commitments with key stakeholders | 1 | 2 | 3 | 4 | 5 |
| Is committed to improving its social and environmental performance | 1 | 2 | 3 | 4 | 5 |
| Is committed to the health and welfare of its employees | 1 | 2 | 3 | 4 | 5 |
| Strives to balance its economic, environmental and social priorities | 1 | 2 | 3 | 4 | 5 |
| Candidly reports on shortcomings and challenges | 1 | 2 | 3 | 4 | 5 |

4) Do you believe that companies like VBNC should be expected to produce a report detailing its corporate social responsibility performance?

Yes No

Why? _____

5) Are you aware that VBNC also produces an Environmental Progress Report detailing its specific performance in these areas?

Yes No

Have you read it?

Yes No

6) What else would you like to see included in the report?

7) Do you have any general comments on the report?

8) Are you likely to read future reports?

Yes No

Why or why not?

Please fax this form back to (709) 758-8833.

Thank you for participating.